

**MADISON COUNTY ROAD DEPARTMENT  
CLOSED CALL ANALYSIS  
JANUARY 2025**

# Madison County Road Department

Reporting Dates 01/01/25 through 01/28/25

## Closed Request Analysis

Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
43401	01/02/25 10:32:00	01/06/25 15:13:00	01/03/25	Trash Related Closed	Brown, Shirley Carrie	Trace Harbor Rd Trace Harbor Rd	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>refrigerator pickup</b>				
43402	01/02/25 11:26:00	01/06/25 15:14:00	01/03/25	Trash Related Closed	Brown, Shirley William	Coker Rd Coker Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Old furniture needs picking up</b>				
43403	01/02/25 13:17:00	01/06/25 15:14:00	01/03/25	Trash Related Closed	Brown, Shirley Mickey	Haley Creek Dr Haley Creek Dr	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Barbque grill</b>				
43404	01/02/25 14:07:00	01/07/25 15:38:00	01/03/25	Limb Pickup Closed	Brown, Shirley Charles	Steels Pointe Steels Pointe	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	120	5	<b>Limb pickup</b>				
43405	01/03/25 09:49:00	01/14/25 07:19:00	01/04/25	Trash Related Closed	Brown, Shirley Smith, Florida	Oil Mill Quarters Rd Oil Mill Quarters Rd	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	264	11	<b>Need trash and paper pick up on the sides of the road</b>				
43408	01/03/25 12:54:00	01/16/25 08:06:00	01/04/25	Signage Installation Closed	Brown, Shirley Unknown	Gus Green Rd Gus Green Rd	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	312	13	<b>Speed sign is down in the ditch close to this address</b>				
43409	01/03/25 12:58:00	01/09/25 15:42:00	01/04/25	Limb Pickup Closed	Brown, Shirley Roper, Kathy	Twin Harbor Pl Twin Harbor Pl	District 5	Medium Priority
	<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
43410	01/06/25 07:22:00	01/07/25 15:37:00	01/07/25	Limb Pickup Closed	Brown, Shirley Heather	Thornberry Cv Thornberry Cv	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
43411	01/06/25 08:35:00	01/07/25 14:45:00	01/07/25	Trash Related Closed	Brown, Shirley Kimberly	Center St Center St	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Appliance pickup</b>				
43412	01/06/25 13:10:00	01/07/25 15:38:00	01/07/25	Limb Pickup Closed	Brown, Shirley Sims, Derrick	Falls Crossing Noth Falls Crossing		Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				

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43413	A	01/06/25 13:29:00	01/13/25 14:56:00	01/07/25	Trash Related Closed	Brown, Shirley Norris	Addison Way Addison Way	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	168	7	<b>Washer Machine needs picking up</b>				
43414	A	01/06/25 15:20:00	01/07/25 15:38:00	01/07/25	Limb Pickup Closed	Brown, Shirley Paul	Essen Lane Essen Ln		Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
43415	A	01/07/25 14:22:00	01/08/25 15:36:00	01/08/25	Limb Pickup Closed	Brown, Shirley Shockly	Endris Rd Endris Rd	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup and right on the left there is another pickup</b>				
43416	A	01/07/25 15:31:00	01/08/25 15:36:00	01/08/25	Limb Pickup Closed	Brown, Shirley Tim	Cove Ln Cove Ln	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
43417	A	01/07/25 15:40:00	01/17/25 15:24:00	01/08/25	Pot Holes Closed	Brown, Shirley Caller	Twin Cedars Dr Twin Cedars Dr	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Potholes throughout subdivision</b>				
43418	A	01/07/25 15:51:00	01/09/25 15:44:00	01/08/25	Limb Pickup Closed	Brown, Shirley Luster, Justin	Cedar Green Cv Cedar Green Cove	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Needs crepe myrtles picked up.. garbage truck would not get them.</b>				
43420	A	01/07/25 15:54:00	01/27/25 14:11:00	01/08/25	Pot Holes Closed	Brown, Shirley Thomas, Cynthia	Twin Cedars Dr Steele's Pointe	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	480	20	<b>As you exit Twin Cedars Drive going to Hwy 51, there is a pothole that needs repair.</b>				
43421	A	01/07/25 15:55:00	01/09/25 15:45:00	01/08/25	Limb Pickup Closed	Brown, Shirley Francis, Eddie	Northshore Pl Northshore Place	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Needs limb pickup</b>				
43422	A	01/07/25 15:56:00	01/09/25 15:43:00	01/08/25	Limb Pickup Closed	Brown, Shirley Sims, CW	Old Hwy 16 Old Hwy 16	District 5	Medium Priority
		<b>Dur (hrs/days)</b>	48	2	<b>Needs limb pickup</b>				
43423	A	01/08/25 16:03:00	01/14/25 14:56:00	01/09/25	Limb Pickup Closed	Brown, Shirley Ross, Hildrich	Cedar St Cedar St	District 4	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Needs limb pickup</b>				

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Grade	Date/Time	Date/Time	Date					
43427	01/09/25 14:36:00	01/13/25 14:57:00	01/10/25	Limb Pickup Closed	Brown, Shirley Glen	Plantation Dr Plantation Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	96	4	<b>Limb pickup</b>				
43428	01/10/25 11:38:00	01/13/25 14:46:00	01/11/25	Limb Pickup Closed	Brown, Shirley John	Chapel Hill Rd Chapel Hills Rd	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limb pickup</b>				
43429	01/10/25 15:12:00	01/13/25 14:57:00	01/11/25	Limb Pickup Closed	Brown, Shirley Mitchell	Cerise Ct Cerise Ct	District 3	Medium Priority
	<b>Dur (hrs/days)</b>	72	3	<b>Limb pickup</b>				
43430	01/13/25 07:16:00	01/14/25 14:55:00	01/14/25	Limb Pickup Closed	Brown, Shirley Unknown	Simpson Dr Simpson Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
43431	01/13/25 07:17:00	01/13/25 14:45:00	01/14/25	Trash Related Closed	Brown, Shirley Unknown	Renfroe Dr Renfroe Dr	District 4	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Need old furniture pick up</b>				
43433	01/13/25 14:30:00	01/14/25 14:57:00	01/14/25	Limb Pickup Closed	Brown, Shirley Creel	Harvey Cir Harvey Cir	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup</b>				
43434	01/14/25 07:01:00	01/15/25 14:32:00	01/15/25	Trash Related Closed	Brown, Shirley Tidwell, Susan	Lake Ridge Cir Lake Ridge Cir	District 1	Medium Priority
	<b>Dur (hrs/days)</b>	24	1	<b>Need dishwasher pick up</b>				
43438	01/14/25 14:02:00	01/16/25 14:49:00	01/15/25	Limb Pickup Closed	Brown, Shirley Johnson, Laurie	Cherry Hill Dr Cherry Hill Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Limbs pick up</b>				
43439	01/14/25 14:56:00	01/16/25 14:49:00	01/15/25	Trash Related Closed	Brown, Shirley Baker, Addy	Hartfield Dr Hartfield Dr	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	48	2	<b>Need old bookshelf pick up</b>				
43440	01/15/25 07:05:00	01/15/25 14:32:00	01/16/25	Trash Related Closed	Brown, Shirley Robert	East Ridge Cir East Ridge Cir	District 2	Medium Priority
	<b>Dur (hrs/days)</b>	0	0	<b>Need old washer pick up</b>				

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43441	A	01/15/25 15:05:00	01/16/25 14:50:00	01/16/25	Limb Pickup Closed	Brown, Shirley Bounds, Mike	Hampton Chase Hampton Chase	District 3	
		<b>Dur (hrs/days)</b>	24	1	<b>Needs limb pickup, the pile is on the street behind the house, across from the parking lot of the walking trail.</b>				
43442	A	01/16/25 09:15:00	01/17/25 14:54:00	01/17/25	Limb Pickup Closed	Brown, Shirley Mays, Herbert	Saddle Creek Cv Saddle Creek Cv	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
43443	A	01/16/25 09:18:00	01/17/25 14:53:00	01/17/25	Limb Pickup Closed	Brown, Shirley Shelia	Hampton Hills Blvd Hampton Hills Blvd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limb pickup needed throughout the neighborhood</b>				
43446	A	01/16/25 14:25:00	01/17/25 14:54:00	01/17/25	Limb Pickup Closed	Brown, Shirley Robin	Dover Ln Dover Ln	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	24	1	<b>Limbs pick up</b>				
43448	A	01/17/25 15:51:00	01/27/25 13:43:00	01/18/25	Limb Pickup Closed	Brown, Shirley Smith, John	Camden Lake Cir Camden Lake Circle		Medium Priority
		<b>Dur (hrs/days)</b>	240	10	<b>Needs limb pickup</b>				
43449	A	01/21/25 09:55:00	01/27/25 13:43:00	01/22/25	Limb Pickup Closed	Brown, Shirley Robertson, James	Cherry Hill Dr Cherry Hill Dr	District 2	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
43450	A	01/21/25 10:52:00	01/27/25 13:44:00	01/22/25	Limb Pickup Closed	Brown, Shirley Patterson, John	Crabapple Gr Crabapple Grv	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	144	6	<b>Limbs pick up</b>				
43451	A	01/22/25 14:02:00	01/27/25 13:45:00	01/23/25	Limb Pickup Closed	Brown, Shirley Shannon	Hallmark Pl Hallmark Pl		Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
43452	A	01/22/25 14:03:00	01/27/25 13:44:00	01/23/25	Limb Pickup Closed	Brown, Shirley Wyatt	Buckeye Dr Buckeye Dr	District 3	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				
43453	A	01/22/25 14:22:00	01/27/25 13:25:00	01/23/25	Limb Pickup Closed	Brown, Shirley Gilkey, Tamala	North Old Canton Rd N Old Canton Rd	District 1	Medium Priority
		<b>Dur (hrs/days)</b>	120	5	<b>Limbs pick up</b>				

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Reporting Dates 01/01/25 through 01/28/25

## Closed Request Analysis

### Closed - Requests Closed on or prior to Target Date

Req #	Request	Close	Target	Type	Assignee / Caller	Location / Address	District	Priority
Grade	Date/Time	Date/Time	Date					
43454	01/22/25	01/27/25	01/23/25	Limb Pickup	Brown, Shirley	Waterford Ln	District 3	Medium Priority
A	15:53:00	13:26:00		Closed	Stone, Jim	Waterford Lane		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				
43455	01/22/25	01/27/25	01/23/25	Limb Pickup	Brown, Shirley	Camden Lake Cir	District 3	Medium Priority
A	15:54:00	13:43:00		Closed	Smith, John	Camden Lake Circle		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				
43456	01/22/25	01/27/25	01/23/25	Limb Pickup	Brown, Shirley	Pecan St	District 4	Medium Priority
A	15:56:00	13:45:00		Closed	Caller	Pecan Street		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				
43457	01/22/25	01/27/25	01/23/25	Limb Pickup	Brown, Shirley	Brooks Ct	District 4	Medium Priority
A	15:57:00	13:27:00		Closed	Caller	Brooks Ct		
	<b>Dur (hrs/days)</b>	120	5	<b>Needs limb pickup</b>				
43460	01/23/25	01/27/25	01/24/25	Limb Pickup	Brown, Shirley	Travis Cv	District 4	Medium Priority
A	12:21:00	13:46:00		Closed	Shelia	Travis Cv		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up at this address and neighbors</b>				
43461	01/23/25	01/27/25	01/24/25	Trash Related	Brown, Shirley	Terri Rd	District 4	Medium Priority
A	12:36:00	13:47:00		Closed	Unknown	Terri Rd		
	<b>Dur (hrs/days)</b>	96	4	<b>Need old household items pick up on this road and Renfroe Dr</b>				
43463	01/23/25	01/27/25	01/24/25	Limb Pickup	Brown, Shirley	Martinique Drive	District 4	Medium Priority
A	13:48:00	13:46:00		Closed	Pigg, David	Martinique Dr		
	<b>Dur (hrs/days)</b>	96	4	<b>Limbs pick up</b>				
43464	01/24/25	01/27/25	01/25/25	Trash Related	Brown, Shirley	Compress St	District 4	Medium Priority
A	07:04:00	13:46:00		Closed	Johnson	Compress St		
	<b>Dur (hrs/days)</b>	72	3	<b>Need mattress pick up</b>				
43465	01/24/25	01/27/25	01/25/25	Trash Related	Brown, Shirley	St Charles St	District 4	Medium Priority
A	07:07:00	13:47:00		Closed	Ealy	St Charles St		
	<b>Dur (hrs/days)</b>	72	3	<b>Need old furniture pick up</b>				

### 49 Closed - Requests Closed on or prior to Target Date

# Madison County Road Department

Reporting Dates 01/01/25 through 01/28/25

## Closed Request Analysis

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Closed - Requests Closed on or prior to Target Date

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Req #	Request	Close	Target						
Grade	Date/Time	Date/Time	Date	Type	Assignee / Caller	Location / Address	District	Priority	
<b>Total Requests:</b>		<b>49</b>							